

CIAC Refund Request Requirements

A one-time thirty percent (30%) refund of the Contribution-In-Aid-To-Construction (CIAC) payment may be requested under the following conditions:

1. The CIAC payment from the Member is for an overhead residential service in the amount of \$7,000 or more of the line cost. **IMPORTANT NOTE: The purchase of meter loops, deposits, Houston Toad fees and activation fees are not to be included in the total amount of the line cost.**
2. The overhead line was constructed in the last three (3) years or less and is being utilized to serve a different member.
3. The Member shall complete the CIAC Refund Request form within ninety (90) days of construction of the line to the new member.
4. **Verification of the above steps will be made before any refund is issued.**

The refund is forfeited if the Member who paid the CIAC no longer owns the property.

Please see Tariff Section III, Sheet No. 45 for further reference if needed.